



Concierge Welcome

AN INSIDER'S CITY TOUR LED BY BOBBY G.

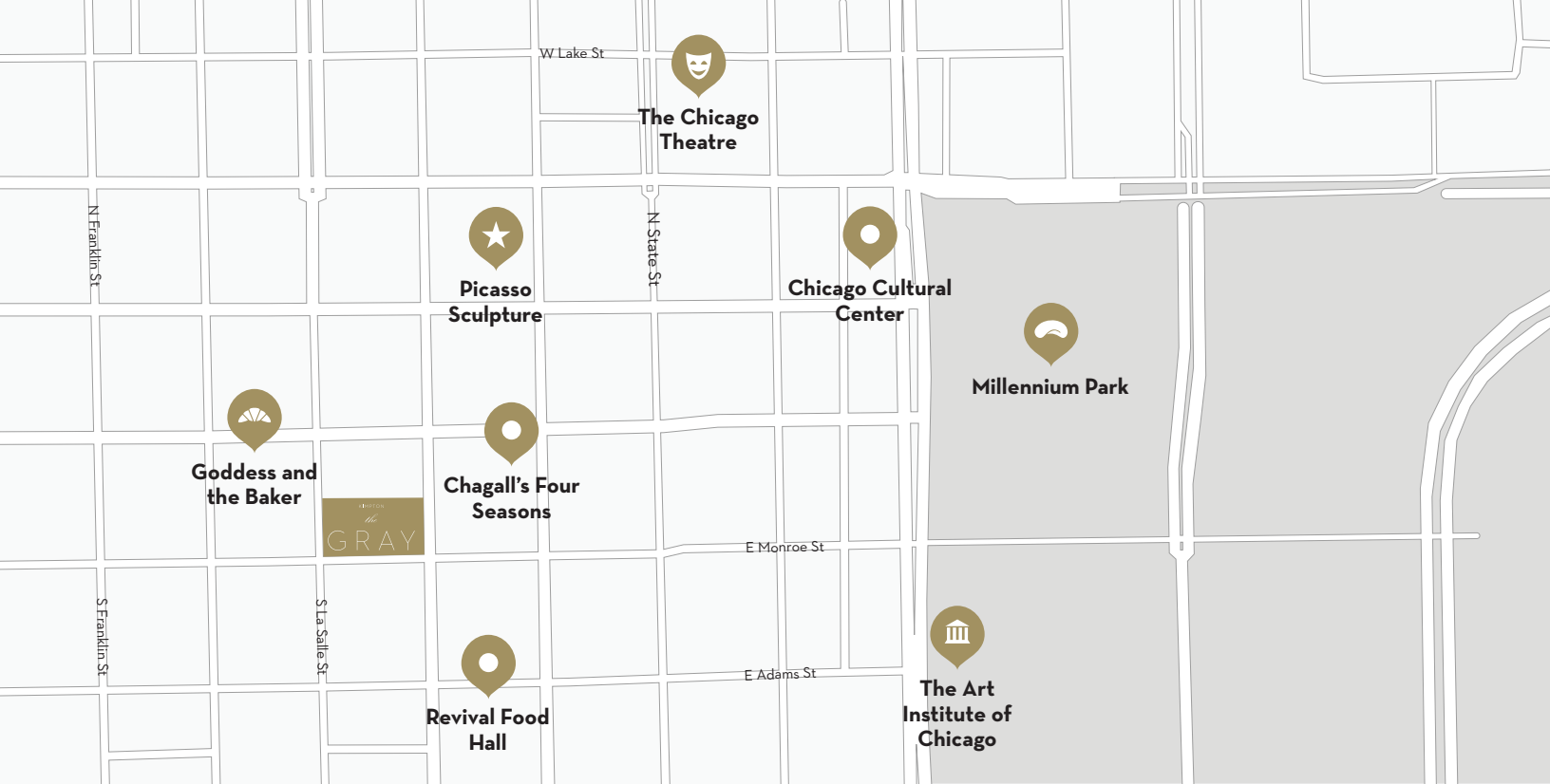
I vividly remember traveling to Europe for the first time. I was nervous, anxious and vulnerable. Rome was my first destination - I don't speak a lick of Italian - and I was traveling with my girlfriend on our first vacation. I told myself, I'm going to need a lot of things to go the right way for this to start off on the right foot!

Fortunately, my luck came early. When arriving to Leonardo Da Vinci Airport, we were greeted by my wife's sister, who was living in Italy, and her close friend. We hugged, we kissed (on both cheeks) and I immediately felt calm, relaxed, secure and, finally, excited. The jitters and worries were gone, and the excitement was building.

The two of them walked us through the streets of Rome, showing us their favorite Osterias to find spaghetti alla carbonara. They let us awe at the sight of Pantheon for the first time. They let us take 100 photos at the Fontana di Trevi. And, most importantly, they made us feel truly welcomed.

My goal with this tour is to give you those same feelings - a sense of welcome, adventure and discovery. Check out these sites and feel that you are being guided, among friends. This is hospitality. This is The Kimpton Gray Hotel experience.

- Bobby G.



STOP 1 - GODDESS AND THE BAKER

Grab a coffee, tea or cold-pressed juice from a local café, Goddess and the Baker.

STOP 2 - PICASSO SCULPTURE

Check out one of the most famous sculptures and beloved icons of Chicago, the Picasso in Daley Plaza. “I used to slide down the base of the sculpture as a kid waiting for my mom to get off of work a block away at Chase Plaza,” says Bobby.

STOP 3 - THE CHICAGO THEATER

Take a photo underneath the grand marquee of The Chicago Theater, a National Historic Landmark. Ask us at Kimpton Gray Hotel about the shows and concerts coming through – this is where the biggest talent can be seen.

STOP 4 - CHICAGO CULTURAL CENTER

Pop by the hidden gem of the Loop, the Chicago Cultural Center. Once Chicago’s first permanent Library, just steps away from Kimpton Gray Hotel, it houses the largest Tiffany stained-glass dome in the world – a secret of Chicago and often overlooked by travelers.

STOP 5 - MILLENNIUM PARK

Stroll through Millennium Park and be sure to snap a selfie in front of Cloud Gate, the bean-like sculpture that captures your mirror-like reflection.

STOP 6 - THE ART INSTITUTE OF CHICAGO

Wander past The Art Institute of Chicago and spy a hidden oddity: Michelangelo’s name is misspelled on the exterior of the museum.

STOP 7 - FEDERAL PLAZA

Steal a glance at Alexander Calder's Flamingo sculpture in Federal Plaza, one of the most public art pieces in Chicago

STOP 8 - REVIVAL FOOD HALL

Drop by Revival Food Hall, an essential dining hall spotlighting Chicago's acclaimed culinary scene under one roof.

STOP 9 - CHAGALL'S FOUR SEASONS

Walk in the footsteps of Ferris Bueller at the steps of Chase Bank Plaza. From this vantage point, you'll see Chagall's Four Seasons mosaic, an art piece that represents the seasons of human life, both physical and spiritual, at its different ages.

Bobby is a born and raised Chicagoan, an award-winning concierge spanning over several Kimpton hotels, and the best friend you never had. A member of Les Clefs d'Or USA, an organization that represents concierge at the pinnacle of the profession, Bobby is an active member of the Chicago Hotel Concierge Association and enjoys mentoring new members just starting their Concierge journey. An award winner of the IHLA Employee of the Year Award for the Chicagoland region, and the Concierge Preferred Jon Winke Rising Star Award, voted on by his peers. Bobby is at your service and can't wait to welcome you. From teaching your group how to make the perfect gin martini, to customizing a personalized bottle cocktail to-go via his #ConciergeCocktail program. Bobby is here to elevate every experience at Kimpton Gray Hotel. Short a minister or bow tie expert? He is ordained and trained as well - really is a jack of all trades!



30 MINS - \$25

60 MINS - \$55

90 MINS - \$85

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